

GOATTEND

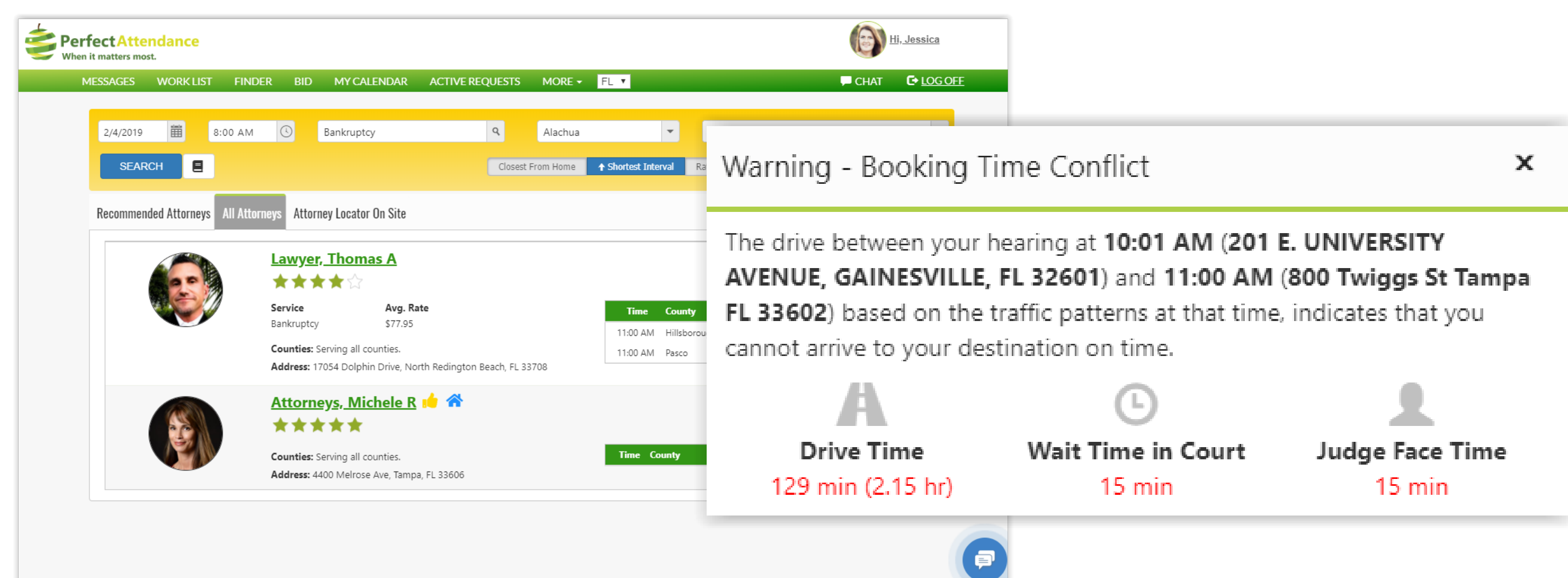
Intelligent, Predictive Hearing Scheduler

Introduction

Did you ever wish you knew where all your attorneys were and could secure hearing coverage with a simple click of a mouse? If so....Go Attend

Our exciting new application, GoAttend is the answer to resolving scheduling issues for hearing attendance. Manage Multi-State and Multi-Offices from a central location.

With the GoAttend Intelligence, you control the selection process and resolve conflicts quickly and efficiently.



Benefits

GoAttend can significantly benefit the Law Firm as well as both internal and external Attending Attorneys.

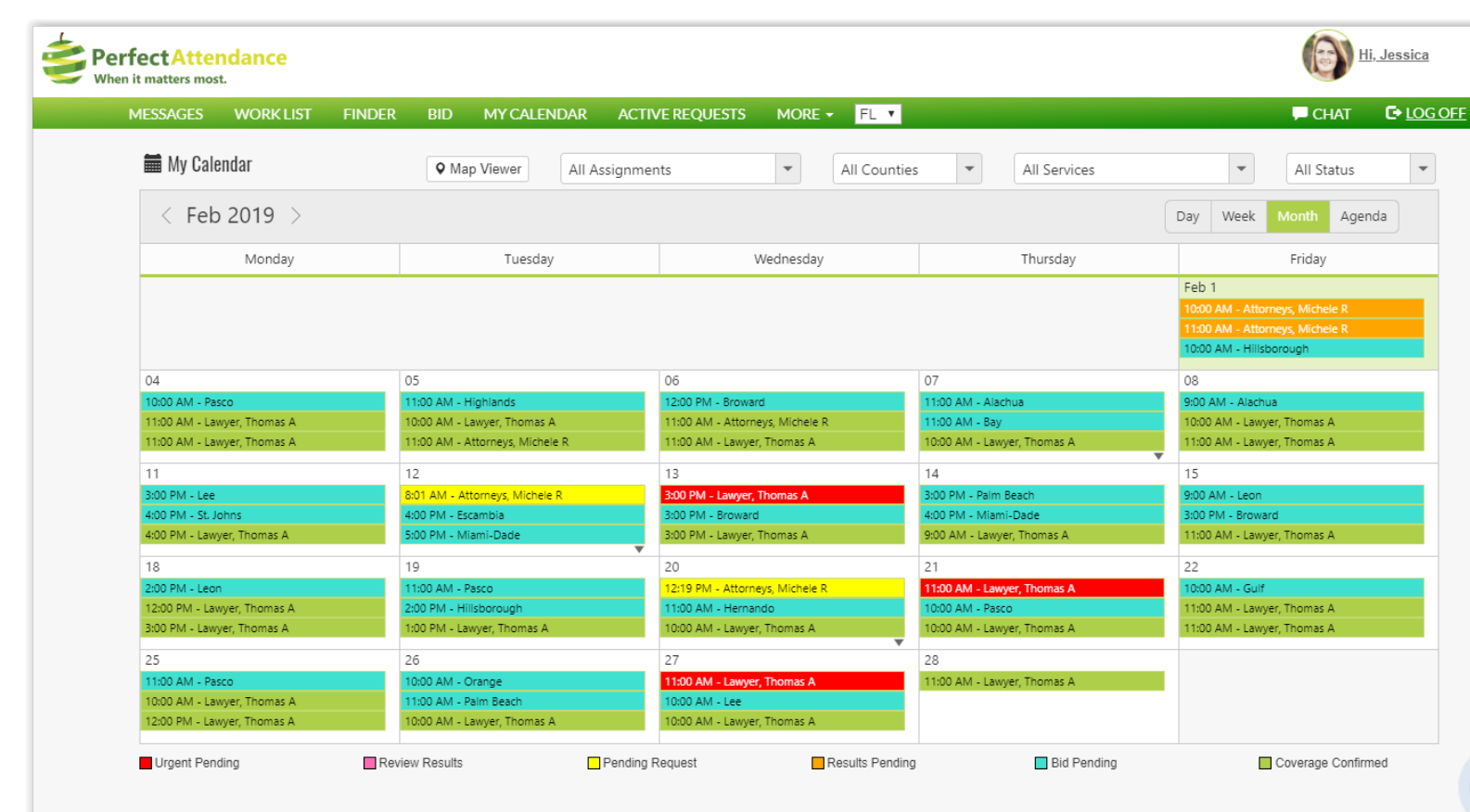
Completely eliminate the need for phone calls and emails!

Law Firm

- Efficient placement of all of your **internal and external** attending Attorneys
- Incorporate rules, expectations and tracking for the booking process
- Centralize all your booking by eliminating the middle man
- Track all of your cases and attorneys attendance and performance
- Customize alerts and notifications with comprehensive selection of rules

Attending Attorneys

- Increase your opportunity for business
- Organize your workload
- Maximize your caseload
- Effectively report Results



Smart Scheduling

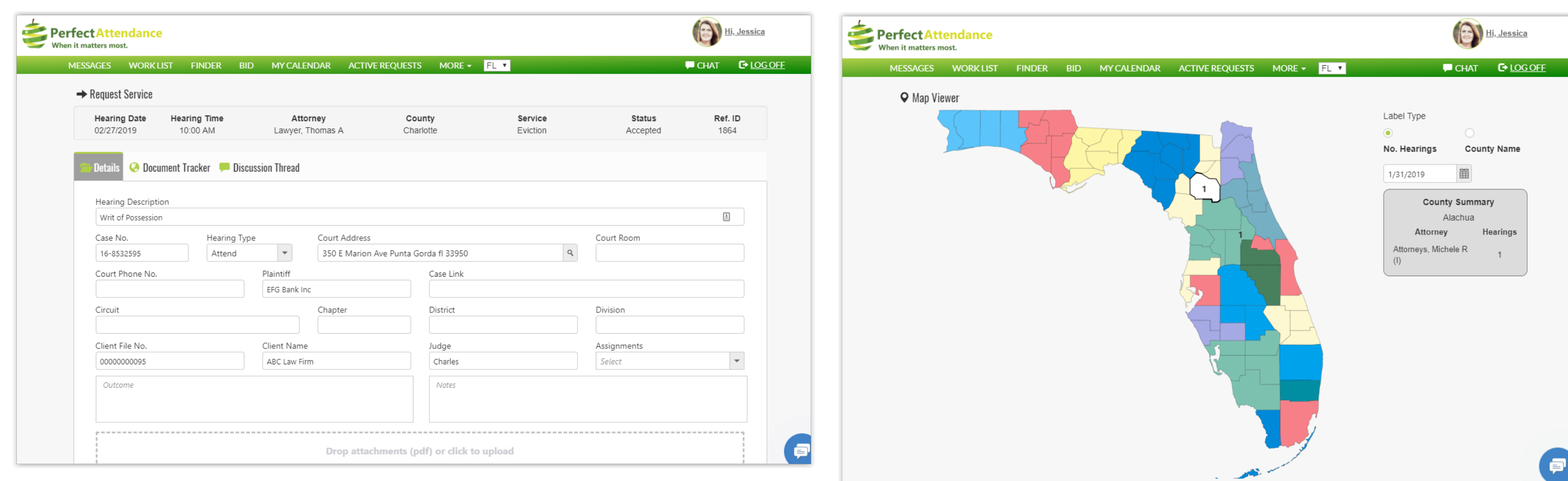
GoAttend is equipped with advanced algorithms that intelligently analyze and recommend the best Attorney(s) that will be best suited for a specific booking for a hearing. We call this "Smart Scheduling" which uses predictive modeling.

This algorithms includes integration with *MapQuest@* to allow for the quickest and most advanced logistical booking options. This includes:

- Logistics integrated with *MapQuest@* - including Traffic patterns and on-time success
- Attorney schedules - never worry about who's available
- Geographical analysis, including travel time, location and traffic between to courts
- Historical success of prior hearings
- Attorney relationships with judges
- Attorney availability, vacations, limited work weeks and blackout periods
- Avoids over booking by alerting clients of conflicts or add-ons
- Recommends attorneys already schedule at the courthouse - regardless of client
- Recommends other attorney's that are not on your preferred list but are available

These are just a few examples of a comprehensive model that GoAttend uses to effectively recommend the best possible requests for booking hearings. This maximizes effectiveness of workload and optimal hearing attendance with the best chance of success.

GoAttend learns ! As more information is gathered over time, GoAttend will learn and become more intelligent, based on historical statistics.



Features

WorkLists

Ability for the Law Firm to preload existing and future hearings.

Attending attorney can import their entire hearing schedules even if the hearing was booked outside of the application. This gives the Law Firm full insight into their availability.

Law Firm View

Views are available in a list as well as calendar views.

Attending Attorney View

Views are available for the attending attorney in an Active Leads view that has color coded buttons to signify next steps needed on a case. A calendar view is also available .

Re-assign and Postponement Bookings

Allows law firm to easily re-assign or postpone a case on the fly, should an attorney deny or rescind a booking request or when a case needs to be postponed.

Comprehensive Alerts and Notifications

GoAttend's equipped with advanced Alert and Notification feature . This includes SMS Text messages, email, and "WebPush" notifications that will keep Law Firms and Attorney' on top of all critical events and when SLA's defined are not being met, that are customizable for each participant. All critical event types and SLA's can be configured so that you can receive multiple and immediate notifications so that you are never out of the loop and can react quickly.

Dashboards

Functional dashboards include all high-level insights to your activities and performance of your Attorney network.

Integration

We provide secure Direct integration or with NetDirector that includes several transactions for all functionality including Work List uploads, Finder, Booker, My Calendar, Active Requests, Inactive Requests, Messages/Alerts, Results & Performance Statistics.

Security

GoAttend provides a full suite of security protocols that include Secure Communications and Secure Data at all times, at rest or in motion.

GOATTEND

Intelligent, Predictive Hearing Scheduler

Dashboard & Reports

Interactive and Functional dashboards include all high-level insights to your activities and performance of your Attorney network.

Some dashboard widgets and reports will include:



- Attorney's with best response times
- Attorney's with best results on hearings
- Counties that have most sales including historical view
- Attorney's with most volume, per county and overall
- Results by County, good and bad results
- Judges and outcomes for positive results across each Attorney
- Average GAP time between Attorney Review and Accept/Deny
- Average GAP time between Attorney entering Results AFTER the hearing time
- Average GAP time between Attorney entering Results and Law firm reviewing Results
- Daily, Weekly, Monthly, Yearly hearing volumes total and by county
- % of Cancellations overall, monthly/yearly and by county
- % usage of Non-preferred/Preferred Attorney's by monthly/yearly with drill downs
- Average cost by county, attorney, and drill down by service type
- OC cost of Preferred vs Non-Preferred with drill down by service type and county

SLA - Service Level Agreements

Service level agreements can be set by client to define acceptable measurement and time frames that Attorney's must adhere too, these will activate certain notifications and help record metrics for all activities.

- Accept/Deny allowance (days/hours)
- Status Updates required (days/hours)
- Review Time allowance (hours)
- Auto-Cancel Re-Assign (hours/minutes)

Notification & Alerts

Notification and Alerts can be configured to include emails and/or sms text notifications for the most effective and comprehensive loss mitigation.

- Hearing Next Business Day
- Urgent Next Business Day Request
- Accept/Deny allowance overdue
- Status Updates overdue
- Review time allowance overdue
- Auto-Cancel Re-Assign event
- Manual Override Re-Assign by Client
- New Requests
- Deny Requests
- Accept Requests
- Reviewing Request
- Canceled Request
- Results Entered

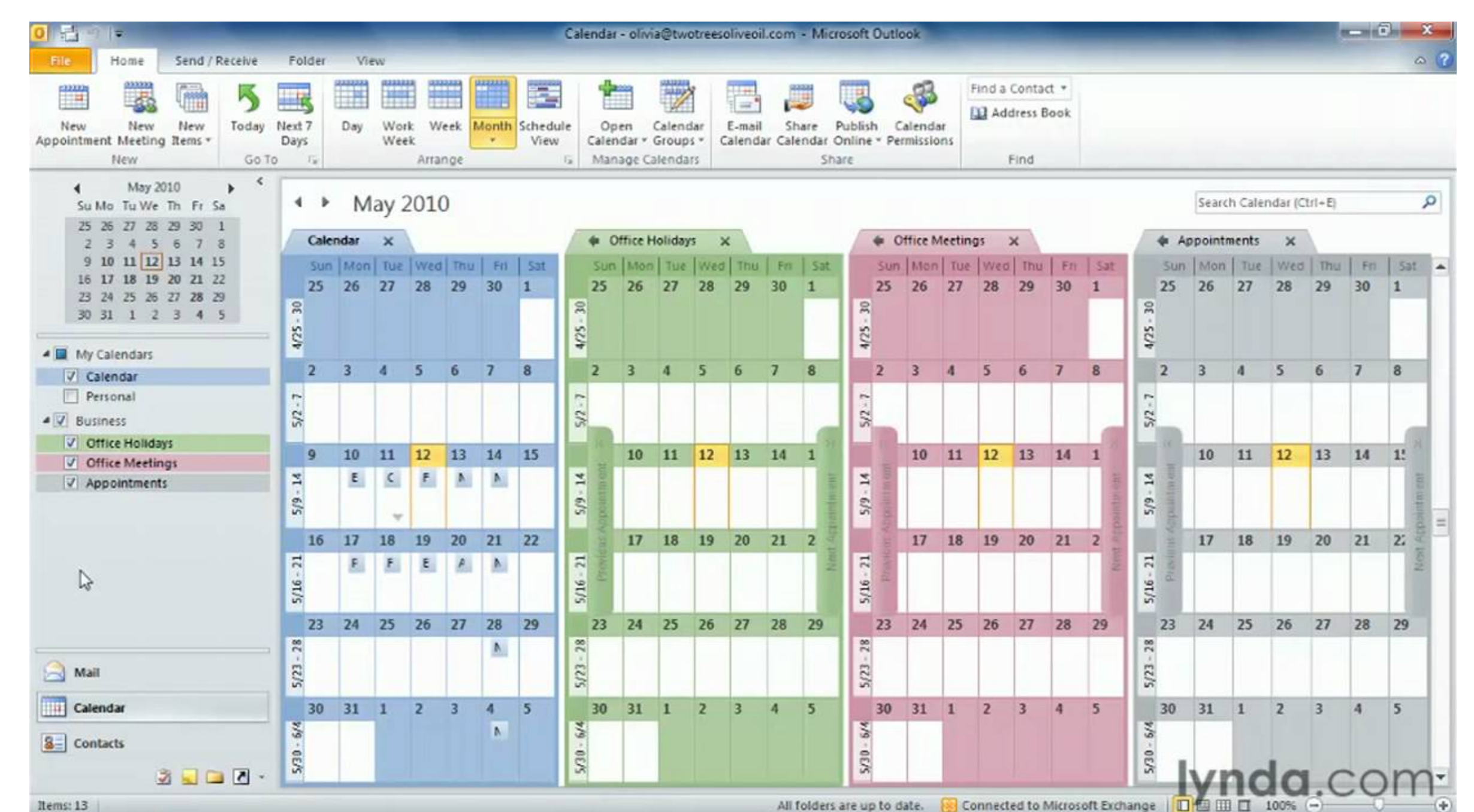
Outlook Integration

GoAttend allows all customers to publish their GoAttend Calendars in their own local Outlook. This will allow both Clients and Attorneys to overlay their GoAttend booking calendars so that you can easily see all your assignments and hearings. Then by clicking on any entry the system will navigate you to the specific record in the GoAttend system when the time comes to change or update the booking.

Compliance

GoAttend will cover all areas of compliance for both the Attorney and the Clients. This will include but not limited to the following:

- Every action in the system is recorded, when and by who and is re-viewable and reportable
- We allow "Servicers" or other parties to "look in" and see reports/dashboards on how their files are being handled real-time
- We give you the ability to maintain a copy of each attorney's insurance policy and personnel files which will activate a halt in bookings if any expiration dates are nearing.
- Every event in the system has additional methods to notify Clients and Attorneys of all activity related to them, including in the system, emails, text messages, reminders and overdue SLA's
- And many more !



Summary

GoAttend will soon be the leader in intelligent and advanced hearing attendance scheduling. Don't miss an opportunity to be a part of this amazing solution!

We are looking for beta and early adopters to get involved. Be the first to not only test but influence the end product.

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